

We aim to dispatch all orders within 2 working days subject to credit clearance and address verification. All international shipments are delivered by PostNL.

All shipments sent with POSTNL require a signature as proof of delivery. Shipments are insured whilst in transit from FASHIONREBELSAMSTERDAM until the parcel is signed for, at which point responsibility for your purchased goods passes to you. You can track your order at [www.postnl.nl](http://www.postnl.nl) If your tracking information is not available, please email [info@fashionrebelsamsterdam.com](mailto:info@fashionrebelsamsterdam.com)

POSTNL may authorize parcels to be left at an agreed location (eg. Outside the delivery address). A signed note will be required and this will be used as proof of delivery. Customers that authorize this form of delivery do so at their own risk. Neither POSTNL nor FASHIONREBELSAMSTERDAM is responsible for lost/stolen parcels.

To ensure that your order reaches you as quickly as possible, please provide us with a telephone number. If we are unable to reach you to arrange delivery within 48 hours, your order will instead be shipped with our next day delivery service and shipping costs will be adjusted accordingly. Any orders sent out that cannot be delivered will be returned to FASHIONREBELSAMSTERDAM. The customer will bear the costs for re-delivery. A charge will be incurred should you not be present during the specified delivery window or if the driver is required to wait.